



# CAQH PROVIEW ACCOUNT GUIDE FOR COMMUNITY PHARMACISTS

#### Acknowledgements:

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In the State of Tennessee, pharmacists are recognized as providers and may be credentialed and contracted with third party payers to bill medical insurance for pharmacy services. The first step in this process requires completion of your **CAQH ProView Profile**. This profile is free, but requires several pre-requisite steps, including obtaining an **Individual NPI Number** and a **CAQH Provider ID**.

Please use the step-by-step instructions below to help guide you through preparation and completion of your CAQH ProView Profile.

You may assign another individual at your practice site to complete this process on your behalf. This is called a **credentialing contact**. The credentialing contact will need to collect all necessary information in order to accurately complete your profile. The **CAQH ProView Profile Template** will help you or your credentialing contact collect all necessary information to complete the profile. It is your responsibility to review the profile and complete the attestation prior to final submission.

#### **BEFORE YOU BEGIN**

1. Obtain necessary pre-requisite ID numbers (See "Getting Started" instructions on page 2)

2.	Gather	Required Documents and/or Information:					
		NPI Number (See "Getting started" instructions below)					
☐ Personal Information (e.g., name, contact info, SSN, demographics)							
		Practice Location Information (e.g., legal name, EIN, contact info)					
		Pharmacist Licensure Information (e.g., state(s), number, expiration)					
		Education (e.g., program information, start and end dates)					
		Professional Training (e.g., program information, start and end dates)					
		Completion of Cultural Competency Training (See Appendix)†					
		Board Certification (e.g., initial certification date and expiration)					
		BLS/ACLS/PALS Certification(s) (e.g., certificate number, certification date, expiration)					
		Copy of Current Professional Liability Insurance Policy*					
		Employment history for past 10 years (including start and end dates, explanation of gap dates)					
		☐ Medicaid Number (See Appendix) <sup>†</sup>					
		Medicare Number (See Appendix)†					
3.	Determ	ine who will complete the ProView Profile					
		Pharmacist Provider					
		Credentialing Contact – If an individual at your practice site is selected to be a credentialing contact on behalf of					
		$the\ pharmacist, the\ pharmacist\ should\ complete\ the\ CAQH\ ProView\ Profile\ Template\ included\ in\ this\ document.$					
	*						

<sup>\*</sup>If you do not carry a Personal Professional Liability Policy and are covered under your employer's policy, you will need to upload BOTH the COI from the insurance company AND a statement from your employer on company letterhead stating that you are covered.

<sup>†</sup>This item is not required in order to complete and submit CAQH ProView Profile. However, third party payers (including Medicaid and Medicare) may require it in order to complete the credentialing process.

# **GETTING STARTED - 20 MINUTES (TOTAL)**

#### ≥ 24 HOURS PRIOR: Obtain Individual NPI number

- 1. Visit https://nppes.cms.hhs.gov/#/ and select CREATE or MANAGE AN ACCOUNT
- 2. Follow Steps to create Identity & Access Management System (I&A) user ID and password
- 3. Return to NPPES and use I&A user ID and password to sign-in
- 4. Follow instructions to create your individual provider ID
- 5. Record below:

I&A User ID:	NPI:
I&A Password:	

# Register for CAQH Provider ID and create CAQH ProView Account

6. Visit https://proview.caqh.org/PR/Registration to register for CAQH Provider ID

**NOTE:** Community Pharmacists should make the following selections:

NUCC Grouping: Pharmacy Service Providers

Provider Type: Pharmacist

7. Check email for CAQH Provider ID and click internal link to register for CAQH ProView Account

NOTE: If you do not have a DEA, UPIN, or TIN number: leave field blank

- 8. Log-in to ProView Account https://proview.caqh.org/Login/Index?ReturnUrl=%2f
- 9. Record below:

CAQH Provider ID:	CAQH ProView Username:
	CAQH ProView Password:

**Tip:** If you are registering multiple pharmacists at your practice site, use the CAQH ProView Practice Manager Module to reduce data entry redundancy: <a href="https://proview.caqh.org/Login?Type=PM">https://proview.caqh.org/Login?Type=PM</a>

# **COMPLETING PROFILE - 2 HOURS (TOTAL)**

**Instructions:** You must select 'Save' or 'Save & Continue' at the bottom of each screen. If you return at a later time to make edits, be sure to save it again.

The CAQH ProView Profile is comprised of 12 sections. We have provided tips for answering questions, based on your role as a community pharmacist.

NOTE: Once your profile is complete, each time you make a change, you will need to 'Review & Attest' to changes after each log in/log out.

# \*Denotes required field

# **SECTION 1: PERSONAL INFORMATION**

NO	*NUCC Grouping: Select "Pharmacy Service Providers"	
RMAT	*Provider Type: Select "Pharmacist"	
INFO	*Practice Setting: Select "Inpatient/Outpatient or Outpatient Only"	
PRACTICE INFORMATION	*Primary Practice State:	
A.	Additional Practice State(s):	
7	*First Name: Middle Name: *Last Name:	Suffix:
PERSONAL	Other Name(s):	
PERSONAL INFORMATION	Street Address (Home or Mailing):	
		ountry:
TION	*Primary Email: Additional Email:	
CONTACT	Home Phone: Cell Phone:	
O JA	Fax Number:	
0	*Social Security Number:	
PERSONAL ID NUMBERS	옵 *Individual NPI:	
PERSO	Foreign National Identification Number (FNIN) (If applicable):	
	Unique Physician Identification Number (UPIN): This section is not applicable to pharmacists.	
	*Gender (Select One): Male / Female / Unknown	
ECS	*Birth Date:	
GRAP	Race/Ethnicity (Select One):	
DEMOGRAPHICS	American Indian or Alaska Native / Asian / Black or African American / Hispanic or Latino/a Nat Not to Say / White/Caucasian / Other	ive Hawaiian or Other Pacific Islander / Prefer
	Birth City: Birth State: Birth Country:	
JAGE	Non-English Languages Spoken by Provider:	
LANGUAGE		
SECTION 2	DN 2: PROFESSIONAL IDS	
NSE	*State:	
AL LICE	*Currently Practicing (Select One): Yes / No	
SSION	*License Number: License Type: Leave Blank	
PROFESSIONAL LICENSE	License Status (select one): If you have an active pharmacy license, Select "Active"	

	Issue Date (MMDDYYYY): *Expiration Date (MMDDYYYY):							
	Additional State(s): Please provide complete information for all states:							
_	*Do you have a DEA registration (Select One): Select "No" (for most pharmacists)							
DEA REGISTRATION	If NO: Check the box: Select "I do not prescribe controlled substances"							
GISTR	Reason for not having DEA Registration: Select "I don't have a DEA due to my provider type"							
EA RE	If YES: *DEA Number: *State:							
₫	Issue Date (MMDDYYYY): *Expiration Date (MMDDYYYY):							
	Expiration Date (WIWIDD1111).							
CDS	This section is not applicable to pharmacists.							
Q	In order to bill for pharmacy services under Medicaid, you must have a Medicaid Number (i.e., TennCare ID). Please see the Appendix for instructions to obtain your Medicaid Number.							
MEDICAID	If you do <u>not</u> have a Medicaid number, skip this section.							
ME	*Medicaid Number: *State:							
	Additional State(s):							
E	In order to bill for pharmacy services under Medicare, you must have a Medicare Number (i.e., PTAN). Please see the Appendix for instructions obtain your Medicare Number.							
MEDICARE	If you do <u>not</u> have a Medicare number, skip this section.							
ME	*Medicare Number: *State:							
	Additional State(s):							
ECFMG	This section is not applicable to pharmacists.							
IILE	This section is not applicable to pharmacists.							
USMIL								
WORKERS COMP.	Workers Compensation Number (if applicable):							
SECTION 3	: EDUCATION & PROFESSIONAL TRAINING							
	*Education Type: Select Professional School							
	*State: County: Country:							
NO	*Professional School:							
EDUCATION	*Degree:							
EĎ	Area of Training / Course of Study / Major:							
	*Start Date (month/year): *End Date (month/year):							
	*Did you graduate (or will you graduate within 90 days) from this school (Select One): Yes / No							

	Please enter information about your internship, residency, or other training programs. Please be as specific as possible when entering contact information as it will be used by your authorized health plans/organizations to verify your training.						
	If you do <u>not</u> have additional p	professional training, skip this sec	tion.				
	*Training Type (Select One):						
	Internship (not IPPE/APPE) / Residency / Fellowship / Continuing Medical Education / Faculty Positions or Academic Appointments						
	*Institution/Hospital Name:		Affiliated University:				
NG NG	State:	County:	Country:				
PROFESSIONAL TRAINING	Institution Email Address:						
ESSION	* Start Date (month/year):		*End Date (month/year):				
PROF	Type of Program (Select One):	Straight / Transitional / Rotati	ng / 5 <sup>th</sup> Pathway / Other	Specialty:			
	*Did you graduate (or will you *Completion Date (MMYYYY)		the training program at this institution	( <b>Select One)</b> : Yes / No			
	Additional Training(s): List all	information for each additional t	raining program.				
CULTURAL	Cultural Competency Training is required training by many third-party payers. The Tennessee Pharmacists Association (TPA) provides this to Please see the Appendix. If your pharmacy is accredited for DMEPOS, you should have an annual training form that documents this training employee file. Your employer should be able to provide you with the copy.  *Have you completed cultural competency training? Yes / No						
SECTION 4	ON 4: SPECIALTIES						
	*Do you have any specialties	(Select One)? Select "Yes"					
	*Primary Specialty: Select "Pl	harmacist"					
	*Are you board certified (Sele	ect One)? Yes / No					
	If YES: *Name of Certifying Board (cl	heck one):					
PRIMARY SPECIALTY		eutical Specialties on of Boards of Pharmacy for Standards of Pharmacist Cred	entialing				
	Street Address:						
	City:	State:	Zip Code:				
	County:	Country:					
	*Initial Certification Date (MI	MDDYYYY):	*Expiration Date (MMDDYYYY), if a	pplicable:			

	Are you listed in the American Board of Medical Specialties (Select One): Yes / No  Do you wish to be listed in the directory under this primary specialty?  Select directories that you would like to be listed under:  HMO PPO POS						
SECONDARY SPECIALTY	Additional Specialty: List all information for secondary specialty:						
	*Do you have any certifications (Select One): Yes /  If YES: *Select any certifications you have:	' No					
	Certification	State	Number	Certification Date (MMDDYYYY)	Expiration Date (MMDDYYYY)		
	Qualified Autism Service Provider (QASM)	N/A		(	(		
	Cardio-Pulmonary Resuscitation (CPR)						
SNC	☐ Basic Life Support (BLS)						
CERTIFICATIONS	☐ Advanced Cardiac Life Support (ACLS)						
CERTIF	☐ Advanced Life Support in OB (ALSO)	N/A	N/A	N/A			
	☐ Health Care Provider (CoreC)	N/A	N/A	N/A			
	Advanced Trauma Life Support (ATLS)	_					
	Neonatal Advanced Life Support (NALS)						
	□ Neonatal Resuscitation Program (NRP)	N/A	N/A	N/A			
	☐ Pediatric Advanced Life Support (PALS)						
	☐ Anesthesia Permit	N/A	N/A	N/A	N/A		
	Other:						
TCN	This section is not applicable to pharmacists.						

	Please list any professional associations for which you are a member. If you are not a member of a professional association, skip this section					
PROFESSIONAL ASSOCIATIONS	Association	*Start Date *End Date (MMYYYY) (MMYYYY)				
OTHER INTERESTS	Provide additional areas of professional practice interest, activi	ties, procedures, diagnoses, or populations:				
DN .	Please select one or more special experience, skills and training  Patient populations  Adolescents Children Children in the care or custody of DCF Child Welfare Homelessness Lesbian, Gay, Bisexual, Transgender Issues	Physical Conditions  Blindness or Visual Impairment Deafness or Hard-of-hearing People with Disabilities Physical Disabilities				
SPECIAL EXPERIENCE, SKILLS AND TRAINING	Behavioral Conditions  Anger issues Anxiety Attention Deficit/Hyperactivity Disorder (ADHD) Bipolar Depression Gender Dysphoria Geriatric Behavioral Health Obsessive Compulsive Disorder (OCD) Serious Mental Illness Sleep Disorders Substance Abuse Trauma  Additional Experience, Skills or Training Autism Spectrum Disorders Chronic Illness Co-occurring Disorders	Therapeutic Methods and Tools  Dialectical Behavioral Therapy (DBT) Group Therapy Marriage and Family Therapy Medical Illness and Therapy Medication Management and Therapy Neuropsychological Testing (adolescents) Neuropsychological Testing (children) Play Therapy Postpartum Depression and/or Psychosis Psychological Testing (adolescents) Psychological Testing (children)				

# **SECTION 5: PRACTICE LOCATIONS**

	Please add practice location information for each practice at which you currently, or will in the near future, see patients, fill in for other providers, read tests, or provide other services. If you do not practice at a location that appears in the list, please click Edit to update your status.					
	Make sure to enter all group/practice information in the Employment Information section of your profile.					
ONS	*Practice Location Name (Public name that patient would reference if calling to make an appointment):					
PRACTICE LOCATIONS	*Street Address:					
CTICE I	*City: *State: *Zip Code:					
PRA	County: *Country:					
	Practice Location Email Address (Public):					
	Practice Location Website:					
PHONE	*Public Phone Number (for Patient Appointments): Ext:					
Ь	Fax Number:					
ESS	Legal Business Name (as it appears on W-9):					
BUSINESS IDENTIFIERS	*Tax ID:  *Type of Tax ID (Select One): Group / Individual					
ORGANIZATION	Organization NPI number:  Type of Practice:    Corporation					
PRACTICE OFFICE HOURS	List Pharmacy Office Hours (Mon-Sun), including Start Time and End Time:					

	Please indicate how this location is accessible. a	ccordir	ng to the Americans with Disabilities Act (ADA) Standards:			
	The state of the s		Portable lifts			
	Select all that apply:		Radiologic equipment			
	☐ Exterior building		Signage & documents Parking			
	☐ Interior building		Restroom			
	☐ Wheelchair access to exam room		Staff at this location receive ADA			
	<ul><li>Exam table/scale/chair</li></ul>		compliance training			
	☐ Gurneys & stretchers					
	☐ Other access for people with disabilities					
	Please specify how this location accommodates	people	who have intellectual, cognitive or hearing disabilities:			
	Select all that apply:					
>	Accommodations for people with intelled					
ELT.	<ul><li>Teletypewriter (TTY) or Telecommunicat</li><li>American Sign Language</li></ul>	ions De	vice for the Deaf (TDD)			
SSIB	☐ Mental/Physical Impairment Services					
ACCESSIBILITY	☐ Other disability services					
,	Please specify how this location is accessible by	nuhlic :	transportation:			
	Please specify how this location is accessible by public transportation:  Select all that apply:					
	□ Bus					
	□ Bus □ Subway					
	Regional Train					
	☐ Other Transportation					
	Additional Accommodations:					
	Select all that apply:					
	☐ This location provides childcare services					
	☐ This location meets all state and local fire	, safety	y, and sanitation requirements			
3ES	Non-English Language(s) spoken by office personnel:					
3UA(	Non-English Language(s) spoken by interpreters:					
LANGUAGES						
SECTION 6	5: HOSPITAL AFFILIATIONS					
Admitting Privileges						
dmit	This section is not applicable to pharmacists.					
A P						
	Add if you are affiliated with a hospital, but you	cannot	admit. This may be called "courtesy" or "consulting" privileges at some hospitals. Please also			
ges	enter in pending non-admitting hospital affiliation					
rivile	*State: Country:		*Hospital Name:			
Non-Admitting Privileges	Non-Admitting Affiliation Status:		*Please describe the non-admitting affiliation:			
lmit.	- Aut					
η-Αc	☐ Active ☐ Inactive					
Noi	☐ Pending					
	g .					
	Start Date:					

# SECTION 7: CREDENTIALING CONTACTS

	1			
	If someone else at your practice	site will be handling third	party credentialing on your behalf, please list their contact in	nformation here:
	Name:			
	Street:			
	City: State:	Zip Code:		
Ŋ	Phone Number:			
ONTA	Fax Number:			
UNG C	Email Address:			
CREDENTIALING CONTACT	Is this individual your Primary Cre	edentialing Contact (Sele	ct One): Yes / No	
CREDI	Location Type (check one):			
	☐ Hospital Affiliation			
	□ Practice Location			
	Additional Credentialing Contact	's):		
	<b>0</b>	,		
SECTION 8	8: PROFESSIONAL LIABILITY	INSURANCE		
	company letterhead stating that policy. If it does not match, your  *Policy Number	you are covered. Make s CAQH ProView Profile w	oload BOTH the COI from the insurance company AND a state ure that the "amount" of professional liability coverage match ill be rejected. ocations, select the location where this policy covers you):	
	*Current Effective Date (MMDD)	YYYY):	*Current Expiration Date (MMDDYYYY):	
	Original Effective Date (MMDDY)	YYY):		
AGE				
OVER	*Carrier/Self Insured Name:			
INSURANCE COVERAGI	*Street Address:			
INSU	*City:	State:	Zip Code:	
	Country:			
	Phone Number:	Ext:		
	Fax Number:			
	*Do you have unlimited coverag	e with this insurance ca	rier (Select One): Yes / No	
	Type of Coverage:			
	Occurrence			
	☐ Claims made ☐ Individual			
	☐ Shared			

	*Amount of coverage per occur	rence: \$				
	If you have changed your coverage within the last ten years, did you purchase tail and/or nose (prior occurrence/acts) coverage (Select One): Yes / No					
	*Individual Coverage (Select One): Yes / No					
	*Self-insured (Select One): Yes	/ No				
	Institution Affiliation:					
	Additional Policies: List information for additional policies.					
FTCA COVERAGE	This section does not apply to most pharmacists practicing in a community pharmacy.  The Federal Tort Claims Act (FTCA) provides liability coverage for providers that offer services through entities that are supported by the Health Resources and Services Administration (HRSA). FTCA-eligible entities include:  • Federally Qualified Health Centers • Indian Health Services • Community Health Centers • Migrant Health Centers • Migrant Health Centers • Health Care for the Homeless Centers • Public Housing Primary Care Centers  Are you a covered entity under FTCA (Select One): Yes / No					
ECTION 1	LO: EMPLOYMENT INFORM	ATION				
	Please list your current employn health professional.	nent and all relevant employ	ment history for the past 10 years. Relevant experience includes all work performed as a			
	*Practice/Employer Name:		Department/Specialty:			
NOIL	*Street Address:					
ORMA	*City:	State:	Zip Code:			
T INFO	Country:					
/MEN	Phone Number:	Ext:				
EMPLOYMENT INFORMATION	Fax Number:					
E	*Start Date (MMYYYY)	* Eı	d Date (MMYYYY)			
	*Is this your current employer (	Select One): Yes / No				

	*Additional Employment Record(s): List all employment records (like above) for the past 10 years of work as a health professional:					
GAP RECORDS	Health plans and other organizations often require gap records to explain academic training/leave. You must document any gaps in employment longer than 6 months (e.g., jobs unrelated to your professional, family leave, illness) within the past 10 years. Include pertinent dates and details.					
	*Are you currently on active military duty (Select One)? Yes / No					
MILIATRY	Are you currently in the Reserves or National Guard (Select One)? Yes / No					
SECTION	11: PROFESSIONAL REFERENCES					
NAL	Please list any professional references that you would like to have on your profile including contact information (optional).					
PROFESSIONAL REFERENCES						
SECTION	12: DISCLOSURE					
Instructions	: If you do not believe a question is applicable to you, you should answer the question "No". You are required to enter malpractice case history if applicable.					
restric registr	as your license, registration or certification to practice in your profession ever been voluntarily or involuntarily relinquished, denied, suspended, revoked, stricted, or have you ever been subject to a fine, reprimand, consent order, probation or any conditions or limitations by any state or professional licensing, gistration or certification board?  Yes - If Yes, please provide an explanation:  No					
2. Has th	Has there been any challenge to your licensure, registration or certification?  Yes - If Yes, please provide an explanation:					
revoke when institu						

٠.	Yes - If Yes, please provide an explanation:  No
5.	Have you ever been terminated for cause or not renewed for cause from participation, or been subject to any disciplinary action, by any managed care
	organizations (including HMOs, PPOs, or provider organizations such as IPAs, PHOs)?  Yes - If Yes, please provide an explanation:  No
6.	Were you ever placed on probation, disciplined, formally reprimanded, suspended or asked to resign during an internship, residency, fellowship, preceptorship or other clinical education program? If you are currently in a training program, have you been placed on probation, disciplined, formally reprimanded, suspended or asked to resign?  — Yes - If Yes, please provide an explanation:
	□ No
7.	Have you ever, while under investigation or to avoid an investigation, voluntarily withdrawn or prematurely terminated your status as a student or employee in any internship, residency, fellowship, preceptorship, or other clinical education program?  — Yes - If Yes, please provide an explanation:
	□ No
8.	Have any of your board certifications or eligibility ever been revoked?  Yes - If Yes, please provide an explanation:  No
9.	Have you ever chosen not to re-certify or voluntarily surrendered your board certification(s) while under investigation?  Yes - If Yes, please provide an explanation:
	□ No
10.	Have your Federal DEA and/or State Controlled Dangerous Substances (CDS) certificate(s) or authorization(s) ever been challenged, denied, suspended, revoked, restricted, denied renewal, or voluntarily or involuntarily relinquished?  Yes - If Yes, please provide an explanation:  No
11	
11.	Have you ever been disciplined, excluded from, debarred, suspended, reprimanded, sanctioned, censured, disqualified or otherwise restricted in regard to participation in the Medicare or Medicaid program, or in regard to other federal or state governmental health care plans or programs?  Yes - If Yes, please provide an explanation:  No
12	Are you currently the subject of an investigation by any hospital, licensing authority, DEA or CDS authorizing entities, education or training program, Medicare or
12.	Medicaid program, or any other private, federal or state health program or a defendant in any civil action that is reasonably related to your qualifications, competence, functions, or duties as a medical professional for alleged fraud, an act of violence, child abuse or a sexual offence or sexual misconduct?  Yes - If Yes, please provide an explanation:  No
13.	To your knowledge, has information pertaining to you ever been reported to the National Practitioner Data Bank or Healthcare Integrity and Protection Data Bank?
	<ul><li>Yes - If Yes, please provide an explanation:</li><li>No</li></ul>
14.	Have you ever received sanctions from or are you currently the subject of investigation by any regulatory agencies (e.g., CLIA, OSHA, etc.)?  Yes - If Yes, please provide an explanation:  No
15.	Have you ever been convicted of, pled guilty to, pled nolo contendere to, sanctioned, reprimanded, restricted, disciplined or resigned in exchange for no investigation or adverse action within the last ten years for sexual harassment or other illegal misconduct?  Yes - If Yes, please provide an explanation:  No
16.	Are you currently being investigated or have you ever been sanctioned, reprimanded, or cautioned by a military hospital, facility, or agency, or voluntarily terminated or resigned while under investigation or in exchange for no investigation by a hospital or healthcare facility of any military agency?  Yes - If Yes, please provide an explanation:  No
17.	Has your professional liability coverage ever been cancelled, restricted, declined or not renewed by the carrier based on your individual liability history?  Yes - If Yes, please provide an explanation:  No

18.	Have you ever been assessed a surcharge, or rated in a high-risk class for your specialty, by your professional liability insurance carrier, based on your individual liability history?  Yes - If Yes, please provide an explanation:  No						
19.	Have you ever had any professional liability actions (pending, settled, arbitrated, mediated or litigated) within the past 10 years? If yes, provide information for each case.  Yes – if Yes, must provide full case history for each claim (see screenshot below)  No						
Ma	alpractice Case Entry	S Remove	Phone Number	Policy Number			
		* Date Claim Filed					
	te of Occurrence	Select date	Settlement Amount	Resolution Method			
				Select			
	im Status		* Description of Allegations	Were you the primary defendant?  Yes			
	·			○ No			
	rance Carrier Name Other (Not Listed)	Street 1	Number of Co-defendants	Your involvement in the case			
3	Hecci v						
Stre	et 2	City	* Description of alleged injury to patient	Did the alleged injury result in death?  Yes			
				○ No			
State	_	ZIP Code	To the best of your knowledge, is this case includ in the National Practitioner Data Bank (NPDB)?	ed			
S	elect		○ Yes				
			○ No				
21.	<ul> <li>In the past ten years have you been convicted of, pled guilty to, or pled nolo contendere to any misdemeanor (excluding minor traffic violations) or been found liable or responsible for any civil offense that is reasonably related to your qualifications, competence, functions, or duties as a medical professional, or for fraud, an act of violence, child abuse or a sexual offence or sexual misconduct?</li> <li>Yes - If Yes, please provide an explanation:</li> <li>No</li> </ul>						
22.	<ul> <li>Have you ever been court-martialed for actions related to your duties as a medical professional?</li> <li>Yes - If Yes, please provide an explanation:</li> <li>No</li> </ul>						
23.	<ul> <li>Are you currently engaged in the illegal use of drugs? (Currently means sufficiently recent to justify a reasonable belief that the use of drug may have an ongoing impact on one's ability to practice medicine. It is not limited to the day of, or within a matter of days or weeks before the date of application, rather that it has occurred recently enough to indicate the individual is actively engaged in such conduct. Illegal use of drugs refers to drugs whose possession or distribution is unlawful under the Controlled Substances Act, 21 U.S.C. 812.22. It does not include the use of a drug taken under supervision by a licensed health care professional, or other uses authorized by the controlled Substances Act or other provision of Federal law. The term does include, however, the unlawful use of prescription controlled substances.)</li> <li>Yes - If Yes, please provide an explanation:</li> <li>No</li> </ul>						
24.	<ul> <li>Do you use any chemical substances that would in any way impair or limit your ability to practice medicine and perform the functions of your job with reasonable skill and safety?</li> <li>Yes - If Yes, please provide an explanation:</li> <li>No</li> </ul>						
25.	5. Do you have any reason to believe that you would pose a risk to the safety or well being of your patients?  Yes - If Yes, please provide an explanation:  No						
26.	Are you unable to perform the essential functions of a practitioner in your area of practice even with reasonable accommodation?  Yes - If Yes, please provide an explanation:  No						

# **Cultural Competency Training**

- Required for contracting by many third-party payers
- If your pharmacy is accredited for DMEPOS, you should have an annual training for this training in your employee file. Your employer should be able to provide you with the copy
- The Tennessee Pharmacists Association offers Cultural Competency Training
  - o https://www.tnpharm.org/ce-and-events/cultural-competency-in-pharmacy-training-module/
  - o \$20.00
  - o Training Length: 30 minutes

#### Medicaid Number (TennCare ID)

- · Required for contracting with Medicaid as a provider
- Visit https://pdms.tenncare.tn.gov/ProviderPersonRegistration/Process/Register.aspx
- Free
- Registration Time: 2 minutesTime to receive: Up to 2 weeks

### **Medicare Number (PTAN)**

- Required for contracting with Medicare as a provider
- Currently Free of Charge (there is usually a fee)
- Registration Time: 45 minutes
- Time to receive: Up to 12 weeks
- PTAN Types:
  - There are multiple PTAN types, each have different "scopes" for billing
  - You must register for a Pharmacy or Mass Immunizer PTAN
  - Your pharmacy's DMEPOS PTAN will not work for COVID-19 billing
- APhA has outlined Medicare's 24-hour expedited phone process for the Mass Immunizer PTAN
  - https://www.pharmacist.com/sites/default/files/audience/APhACOVIDReimbursementforAdmin 1220 web.pdf
  - 24-Hour expedited process must be followed by full application within 30-days in order to receive permanent number
- To obtain your PTAN (Pharmacy or Mass Immunizer), visit: <a href="https://www.cms.gov/Medicare/Provider-Enrollment-and-certification/Become-a-Medicare-Provider-or-Supplier">https://www.cms.gov/Medicare/Provider-Enrollment-and-certification/Become-a-Medicare-Provider-or-Supplier</a>